NORTH CAROLINA'S CONFERENCE ON HOMELESSNESS



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Sponsored by

THE NORTH CAROLINA INTERAGENCY COUNCIL FOR COORDINATING HOMELESS PROGRAMS

The Jane S. McKimmon Center, Raleigh, North Carolina

SPECIAL SPEAKERS AND FIRST-TIME CONFERENCE PRESENTERS



Martha Knisley, Keynote Address

Marti Knisley is a nationally recognized leader in the development of community support systems and housing for persons who are homeless with mental illness and other behavioral health services needs. As the National Director of the Technical Assistance Collaborative's Community Support Initiative, she is assisting states and local behavioral health systems to assure that the highest priority consumers are provided the best practical community support services they need to choose to live successfully in the community.

Roseanna Haggerty, President, Common Ground, NY
Officer John Liening, San Diego Police Department, SIPS Program
Virginia Luchetti, Psychiatrist, Danville, CA
Sheryl Nussbaum-Beach, the 2002 Teacher of the Year at Virginia Beach City Public Schools
Sgt. Rick Schnell, San Diego Police Department, SIPS Program
John Yazwinski, Executive Director, Father Bill's Place, Quincy, MA

NEW CONFERENCE FEATURES

BOOK DISCUSSION CLUB: Each year the book sales table is the most popular table in our Exhibit Room. Two of the most popular books purchased at last year's book table were The Tipping Point by Malcolm Gladwell and Turning to One Another by Margaret Wheatley. If you'd be interested in joining in a discussion with other conference participants about either one of these books, join us for dinner at 6:30 PM, Tuesday, April 10. The restaurant location and directions will be announced at the conference.

ONE ON ONE TA: Several of your favorite funders and project coordinators will be on hand to directly answer your questions during 20 minute one-on-one sessions. TA hosts will include, but are not limited to,

- HUD (Continuum of Care)
- Housing Finance Agency (Supported Housing Program, 400 Initiative)
- NC Department of Health and Human Services (Key Program)
- NC Department of Health and Human Services (SOAR Initiative)
- NC Department of Correction, Office of Transition Services (Re-Entry Initiatives)
- NC Department of Commerce (CDBG Funds)
- Community Voice Mail National (Voice Mail Boxes)
- Carolina Homeless Information Network
- Father Bill's Place (Housing First)

PARTNER ACTIVITIES WITH THE NC COALITION TO END HOMELESSNESS

WELCOME RECEPTION AND KICK-OFF

Monday, April 9, 7:00 PM - 9:30 PM

Join the NC Coalition to End Homelessness for a dessert reception to kick-off the conference events. Come to find out more about the work of the Coalition, network with colleagues and rally for Wednesday's Legislative Afternoon!

NCCEH will notify registrants of location. (Suggested donation at the door.)

LEGISLATIVE AFTERNOON

Wednesday, April 11, 2:00 PM - 5:00 PM

The NC Coalition to End Homelessness (NCCEH) is hosting an afternoon at the State Legislature. Take this opportunity to meet your NC Legislators and educate them about your community's needs. NCCEH will provide you with background materials and information on what you may want to talk about with your legislator. Assistance is also available in scheduling your meetings.

STEPS TO A PRACTICAL APPROACH

THE NORTH CAROLINA INTERAGENCY COUNCIL FOR COORDINATING HOMELESS PROGRAMS PRESENTS NORTH CAROLINA'S CONFERENCE ON HOMELESSNESS • APRIL 10 - 11. 2007

WHO SHOULD ATTEND

This conference is designed to benefit a broad variety of stakeholders, not limited to the following:

- New Front Line Staff (NFL)
- Experienced Front Line Staff (EFL)
- 10 Year Planners (10)
- Educators (Educ)
- Agency Administrators (AA)
- · Community Members (CM)
- Mental Health/Substance Abuse Agency Staff (MH/SA)
- Homeless/Formerly Homeless Persons (Hm)
- Housing Developers & Property Managers (HD/M)
- Criminal Justice System Staff (CJ)
- Government/Jurisdictional Staff (G)
- Employment Agencies (E)
- · Health Care Providers (H)
- · Faith Based Organizations (FB)
- · Social Services (SS)
- · Continuums of Care (CoC)

The code found next to each target audience listed above serves as a key to provide recommendations to conference participants. Workshop presenters have identified which audiences are likely to benefit the most from each session. You may find the key helpful as you decide which workshops will be of greatest interest to you.

ICCHP AWARDS OF EXCELLENCE

The Interagency Council for Coordinating Homeless programs (ICCHP) will present awards of excellence to civic organizations, foundations, churches, corporations, and volunteers that have made outstanding contributions in helping homeless people in North Carolina over a number of years. In addition, a formerly homeless individual who has successfully achieved stability will also be honored. The Sandra Wells Peterson Professional Award will also be presented to a human service professional who has demonstrated long-term outstanding service and commitment to the homeless citizens of North Carolina. To receive award nomination information, contact; ICCHP Awards, c/o Martha Are, DHHS, 2001 Mail Service Center, Raleigh, NC 27699-2001, phone 919-733-4534. Award nominations are due no later March 12, 2007.

SCHEDULE

MONDAY, APRIL 9

7:00 PM - 9:30 PM

NCCEH Welcome Reception & Conference Kick-off

TUESDAY, APRIL 10, 2007

8:30 AM - 9:30 AM 9:30 AM - 10:45 AM

10:45 AM - 4:00 PM

11:00 AM - 12:30 PM

12:45 PM - 2:15 PM

2:30 PM - 4:00 PM

4:15 PM - 5:00 PM

6:30 PM

Registration General Session

Welcoming Remarks:

Secretary Theodis Beck, Department of Correction June Atkinson, Superintendent, Department of Public Instruction

Featured Speakers

Panel of Formerly Homeless Persons One on One TA 10:45 AM - 11:00 AM

Break

Workshop Session I

Luncheon

Featured Speaker:

Martha Knisley

Technical Assistance Collaborative

Workshop Session II

Balance of State CoC Meeting

Bookclub Dinner

WEDNESDAY, APRIL 11, 2007

8:00 AM - 9:00 AM Registration 8:00 AM - 9:00 AM **CHIN Meeting** 9:00 AM - 12:15 PM One on One TA Workshop Session III 9:00 AM - 10:30 AM 10:30 AM - 10:45 AM Break

10:45 AM - 12:15 PM

12:30 PM - 2:00 PM

Workshop Session IV **ICCHP** Awards Luncheon

Secretary Carmen Hooker Odom, Department of Health & Human Services Presentation of the ICCHP Awards

of Excellence

2:00 PM - 5:00 PM NCCEH Legislative Afternoon

WORKSHOPS TUESDAY, APRIL 10

WORKSHOP SESSION I: (11:00 a.m. - 12:30 p.m.)

A. COORDINATING SPECIALIZED ASSISTANCE FOR HOMELESS VETERANS

Over the past few years, homeless veterans have received much more attention from 10-Year Planners and the VA has intensified its efforts to assist these men and women. This workshop will illustrate how effectively and efficiently homeless veterans can be served when local shelters, service providers, Veterans Services Officers, and the VA work together to meet the needs of homeless veterans. While efforts underway in Wake County will be used to demonstrate effective collaboration, these efforts can be duplicated in any community. The panel presenting this dynamic workshop will include representatives from federal, state, and community levels. (NFL, EFL, 10, AA, CM, MH/SA, Hm, CJ, E, H, FB, SS, CoC)

B. MENTAL HEALTH TRANSFORMATION: ACCESSING SERVICES FOR HOMELESS CHILDREN AND ADULTS

Communities across our state continue to develop Provider Networks to serve people with mental illness, developmental disabilities and substance abuse disorders. This workshop will explore ways for staff to help homeless people maximize access to available services and strategies for engaging the LME in local 10 Year Plan implementation. (NFL, EFL, 10, Educ, AA, CM, MH/SA, Hm, CJ, G, H, FB, SS, CoC)

C. CHALLENGING CLIENT CASE STUDIES FOR HOUSING FIRST

Small groups will review case studies for challenging situations faced by staff providing Housing First services. Groups will discuss strategies for effective interventions. (EFL, 10, Educ, AA, MH/SA, HD/M, CJ, H, FB, CoC)

D. DEPARTMENT OF CORRECTION: TRANSITION AND RE-ENTRY: LESSONS LEARNED

Many communities are struggling to provide housing and support services for ex-offenders. The Department of Corrections will present on Lessons Learned during the first 3 years of implementing the Going Home Initiative Program and ways communities can support ex-offenders as they seek decent, affordable housing options. This discussion will focus on the types of housing programs, assistance and structure shown to be beneficial to this population. (EFL, 10, CM, MH/SA, Hm, HD/M, CJ, G,E, H, FB, SS, CoC)

E. WORKING WITH THE MEDIA TO GIVE YOUR 10 YEAR PLAN A LONGER SHELF-LIFE AND YOUR COC'S A BOOST

Is the media a viable place to discuss 10 Year Plans? Learn how to create strategic relationships with the media and engage them in the success of your plan and the work of your Continuum of Care. This workshop will focus on strategies that have worked well in some communities as well as media pitfalls to avoid. (EFL, 10, Educ, AA, CM, HD/M, CJ, G, FB, CoC)

F. VOICE OF A YOUTH AND THOSE WHO SUPPORT HER

This session will provide an opportunity to hear directly from a youth who has experienced homelessness. Come hear what she has to say about the barriers and what made a difference both prior to being homeless and after becoming homeless. Those who have supported her during her school career will also present with her what they did to assist her along the way. (Educ, Hm, FB, SS, CoC)

WORKSHOP SESSION II: (2:30 p.m. - 4:00 p.m.)

G. SHELTER INTAKE AND PROGRESS NOTES: EQUAL PARTS SKILL & ART

Conducting a good intake interview, recording data correctly, and documenting strategic information in progress notes is more involved than simply filling out forms. This workshop will focus on concrete how-to's for relationship building and documentation processes. Participants will discuss how to make progress notes and intake applications "living" documents. Engagement strategies, structuring intake processes, and finding time to complete notes will also be explored. Whether your program uses paper forms or electronic data collection (including HMIS), this workshop is intended to make the process and products more client-centered and useful. While this workshop will be especially helpful to new front line staff, experienced front line staff and supervisors will also find benefit from re-examining the process. (NFL, EFL, CM, FB)

H. SHIFTING FROM SHELTERS OR TRANSITIONAL HOUSING TO PERMANENT HOUSING

Shelter and Transitional Housing providers are exploring ways to provide permanent supported housing in addition to, or in place of, their transitional programs. There are challenges and opportunities for board, staff, administrators and funders in the process. This workshop will provide technical assistance for agencies contemplating making a change, and give time for questions and answers. (EFL, 10, AA, Hm, HD/M, G, FB, CoC)

I. STATE & FEDERAL INITIATIVES & MONEY

This workshop will focus on new State and Federal initiatives and changes being explored for existing resources. Presenters will discuss how you can access these resources, or how you should be preparing for potential changes. (10, AA,CM, MH/SA, Hm, HD/M, CJ, G, FB, CoC)

J. NATIONALLY IDENTIFIED BEST PRACTICE: SERIAL INEBRIATES PROGRAM

Representatives from the San Diego Police Department will introduce the Serial Inebriates Program, a partnership between hospitals, police and local courts that is designed to encourage treatment and permanent housing among chronically homeless alcoholics. Presenters will talk about how the program was initiated, the crucial partners, outcomes for the participants and how the project has been replicated in smaller communities. (EFL, 10, AA, CM, MH/SA, Hm, CJ, G, H, FB,CoC)

K. FAITH-BASED PARTNERSHIPS

The federal government continues to encourage applications for funding from Faith-Based Organizations (FBO). The workshop will help FBOs better understand what is and isn't included in Faith-Based Initiatives and how some FBOs have become more involved in community issues as a result of the Initiative. (10, AA, CM, Hm, CJ, E, FB, CoC)

L SCHOOL-COMMUNITY RESEARCH ABOUT HOMELESS AND HIGHLY MOBILE STUDENTS AS IT RELATES TO SCHOOL IMPROVEMENT

This workshop explores ways to apply participatory research to study educational practices for homeless and highly mobile students as part of school improvement plans. Learn what 4 schools in NC are doing this year. (Educ, CM, Hm. FB. SS)

WEDNESDAY. APRIL 11

WORKSHOP SESSION III: (9:00 a.m. - 10:30 a.m.)

M. BASICS OF HIPAA, CONFIDENTIALITY AND FAIR HOUSING LAW FOR FRONT LINE WORKERS

Clients and agencies are best served when everyone understands and complies with legal mandates around privacy and confidentiality, yet sometimes these issues delve into ethical "gray" areas. This workshop will cover the basics of practices involving privacy and confidentiality as they apply to homeless facilities. (NFL, EFL, Educ, AA, MH/SA, Hm, CJ, H, FB, SS, CoC)

N. TANF: CHANGES IN EMPLOYMENT REQUIREMENTS & STRATEGIES FOR IMPROVING EMPLOYMENT OUTCOMES

Recent congressional changes in TANF laws clearly delineate employment requirements for TANF recipients. This workshop will explore how these requirements will change TANF enforcement in our state as well as discuss ways to improve employment outcomes for TANF recipients who are homeless or at risk of homelessness.

0. INTRODUCTION TO TRAUMATIC BRAIN INJURY AND COGNITIVE IMPAIRMENT AMONG HOMELESS PEOPLE

Cognitive impairment is a serious disability that is often overlooked when working with homeless men and women. People who are cognitively impaired as a result of brain injury, chemical dependency, malnutrition or other diseases may have difficulty learning new information or remembering previously learned information. While the prevalence rates for cognitive impairment in the general adult male population is approximately 2 percent, research studies indicate much higher rates of cognitive impairment in the homeless population. (NFL, EFL, 10, Educ, AA, CM, MH/SA, Hm, CJ, E, H, FB, SS, CoC)

P. INTRODUCTION TO PARTNERING WITH THE DEPARTMENT OF CORRECTION: ENDING HOMELESSNESS FROM THE STATE TO THE LOCAL LEVEL

Learn about Department of Correction initiatives that are resulting from new emphasis on identifying offenders who are likely to be homeless upon release. Learn how those initiatives can interface with local efforts. (NFL, EFL, 10, AA, CM, MH/SA, HM, CJ, G, E, H, FB, CoC)

Q. CREATIVE STRUCTURE OF SUBSIDIES FOR HOUSING

The Corporation for Supportive Housing will introduce examples of creative structuring of housing subsidies that have been successful in helping communities develop supported housing. (10, AA, CM, HD/M, G, FB, CoC)

R. UNEXPECTED OUTCOMES FROM THOSE WHO NEED IT MOST **AND 21ST CENTURY SKILLS**

Come hear how a formerly unaccompanied youth used her life experiences to make a difference in the lives of her high poverty students, many from backgrounds very similar to her own, and how she instilled in them the vision of who they are and how they too can have unexpected outcomes. Learn how these students can develop the skills necessary for the 21st Century and how to prepare them. (NFL, EFL, Educ, CM, MH/SA, CJ, H, FB, SS)

WORKSHOP SESSION IV: (10:45 a.m. - 12:15 p.m.)

S. ADVOCATE TO END HOMELESSNESS

It's easy to become an effective advocate. Advocacy is largely about education. In order to make good decisions, our leaders need to be informed about what is happening day to day in your communities. By developing relationships with your elected officials and their staff, you can articulate the needs for expanded resources and improved policies to prevent and end homelessness. Participants can expect fun and lively dialogue while learning to communicate effectively with local, state and federal officials. **This workshop is recommended for individuals interested in participating in NCCEH's Advocacy Afternoon.

T. NEIGHBORHOOD HOMELESS PREVENTION

Research and data is helping to clarify what does and doesn't work in preventing homelessness. One strategy that has been proven particularly effective involves targeting prevention services within neighborhoods with a high documented rate of homelessness and at-risk households. This workshop will present lessons learned from communities using these strategies. (EFL, 10, Educ, CM, Hm, CJ, G, FB, SS, CoC)

U. DOCUMENTING TRAUMATIC BRAIN INJURY AND COGNITIVE **IMPAIRMENT FOR SSI/SSDI APPLICATIONS**

Many homeless clients with cognitive impairment do not undergo comprehensive evaluation because they are not seen as being potentially eligible for SSI/SSDI. However, when their impairment is severe and carefully documented, the applications of people with impairments are approved. Steady income from SSI can make the difference between a person living on the streets with no medical coverage or living in a home and having medical coverage through Medicaid. (EFL, Educ, MH/SA, Hm, CJ, H, FB, SS, CoC)

V. CASA – STUDIES ON DEVELOPING AND MANAGING SUPPORTED HOUSING

CASA is one of the largest nonprofit housing developer/managers in NC that focuses exclusively on creating housing for people with disabilities. CASA staff will present several different types of housing options they have developed, talk about funding streams and give tips on project management. (10, AA, MH/SA, HD/M, CF, G, E, FB, CoC)

W. HOUSING FIRST: USING COMMUNITY AND CONSUMER **VOLUNTEERS AND STRATEGIES FOR ENGAGING RESIDENTS** WITH EACH OTHER

Presenters will share some of the strategies they have been using to engage community members and consumers as volunteers with Housing First projects. In addition they'll talk about ways you can engage residents with each other even if your Housing First project is a scattered site project. (NFL, EFL, 10, AA, CM, MH/SA, Hm, HD/M, CJ, G, H, FB, CoC)

X. HOMELESS ADULTS AND THE IMPORTANCE OF TECHNOLOGY AND INQUIRY DRIVEN APPROACHES

Sheryl Nussbaum-Beach, the 2002 Teacher of the year at Virginia Beach City Public Schools, will share ways to help children and adults experiencing poverty escape and begin to develop a skill set that will enable them to break the cycles they find themselves in (NFL, EFL, 10, Educ, AA, CM, MH/SA, Hm, CJ, G, E, H, FB, SS, CoC)

CONFERENCE SITE

The Jane S. McKimmon Center is the conference site. The Center is located on the corner of Western Blvd. and Gorman St. in Raleigh, NC. From I-40 traveling east take Gorman Street Exit #295. Turn left onto Gorman Street. Go approximately one mile. The McKimmon Center is on the right, past Avent Ferry Road, before Western Blvd. The McKimmon Center telephone number is 919-515-2277. The McKimmon Center now has free wireless internet access for conference participants.

CONFERENCE HOTEL

Lodging reservations and payments are the responsibility of conference participants. All of the hotels listed below offer a special rate for individuals attending an event at the McKimmon Center. When booking a room, please inquire about the "McKimmon Center Rate." Each of these hotels is within 10 minutes of the center and some offer shuttle service to and from the center and Raleigh-Durham International Airport.

COMFORT SUITES - ARENA

1200 Hurricane Alley Way Raleigh, NC 27607 (919) 854-0502

BEST WESTERN CARY INN

US 1-64 at Walnut St. Cary, NC 27511 (919) 481-1200

HOLIDAY INN BROWNSTONE

1707 Hillsborough St. Raleigh, NC 27605 (919) 828-0811

CLARION HOTEL SUITE CAPITAL

3200 Hillsborough St. Raleigh, NC 27603 (919) 832-0501

HAMPTON INN & SUITES

111 Hampton Woods Ln. Raleigh, NC 27607 (919) 233-1798

CANDLEWOOD SUITES

1020 Buck Jones Rd. Raleigh, NC 27606 (919) 468-4222

SPECIAL ARRANGEMENTS

If you have a need as identified in the Americans with Disability Act and require assistance in order to participate in the conference, please contact the ICCHP NO LATER THAN MARCH 13, 2007 by writing to Martha Are, DHHS, 2001 MSC, Raleigh, NC 27699-2001 or calling 919-733-4534.

CONFERENCE REGISTRATION

REGISTRATION IS REQUESTED POSTMARKED NO LATER THAN MARCH 26, 2007. Make checks payable to: CASA, Inc. Please mail completed registration form and checks to: N.C. Conference on Homelessness, DHHS, Attn: Martha Are, 2001 MSC, Raleigh, NC 27699-2001. Conference attendance will be limited and all registrations will be handled on a first-come, first-served basis.

The registration fee of \$75.00 covers the cost of all conference materials, conference breaks/snacks, the April 10 luncheon, and the awards luncheon on April 11. If space allows, registrations postmarked after March 26 will be honored, but at a higher cost of \$100.00. Organizations that have registered three staff members at \$75.00 each may register additional staff members for a reduced registration fee of \$50.00 each. Students showing current student ID may register for \$35.00. Refunds are available for written cancellations received no later than March 26, 2007. No refunds of conference registration fees can be made after this date; however, substitutions are acceptable and encouraged. Registration receipts will be available at the conference. All questions related to conference registration should be directed to Martha Are at DHHS, 919-733-4534.

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